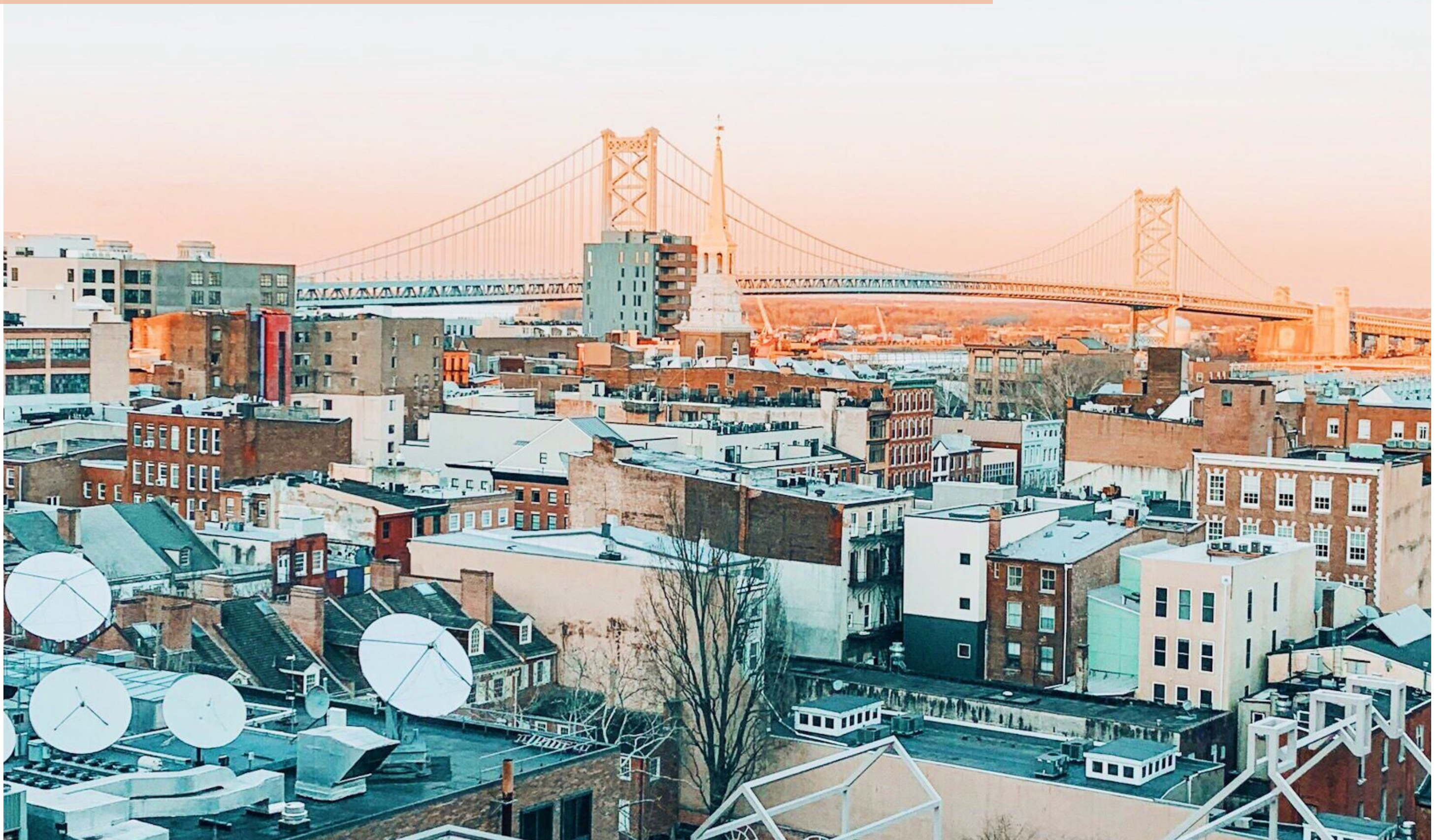


Quarter One 2023/2024 Victim Services Report

July – September 2023



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with any questions.

Introduction:

The purpose of this report is to highlight Central Division Victim Services (CDVS) and staff's program activities during the first quarter of the 2023/24 fiscal year which is made up of July through September. The data utilized in this report is pulled from Dependable Access for Victim's Expenses (DAVE) program and Efforts to Outcomes (ETO). ETO is the data entry program our agency uses to keep track of staff-client interactions and contact information. DAVE is the Pennsylvania state portal staff utilizes to submit and keep track of victim's compensation claims. Due to it being self-reported, some of the numbers that will be described below may be not be 100% accurate.

CDVS Service Area

District Six

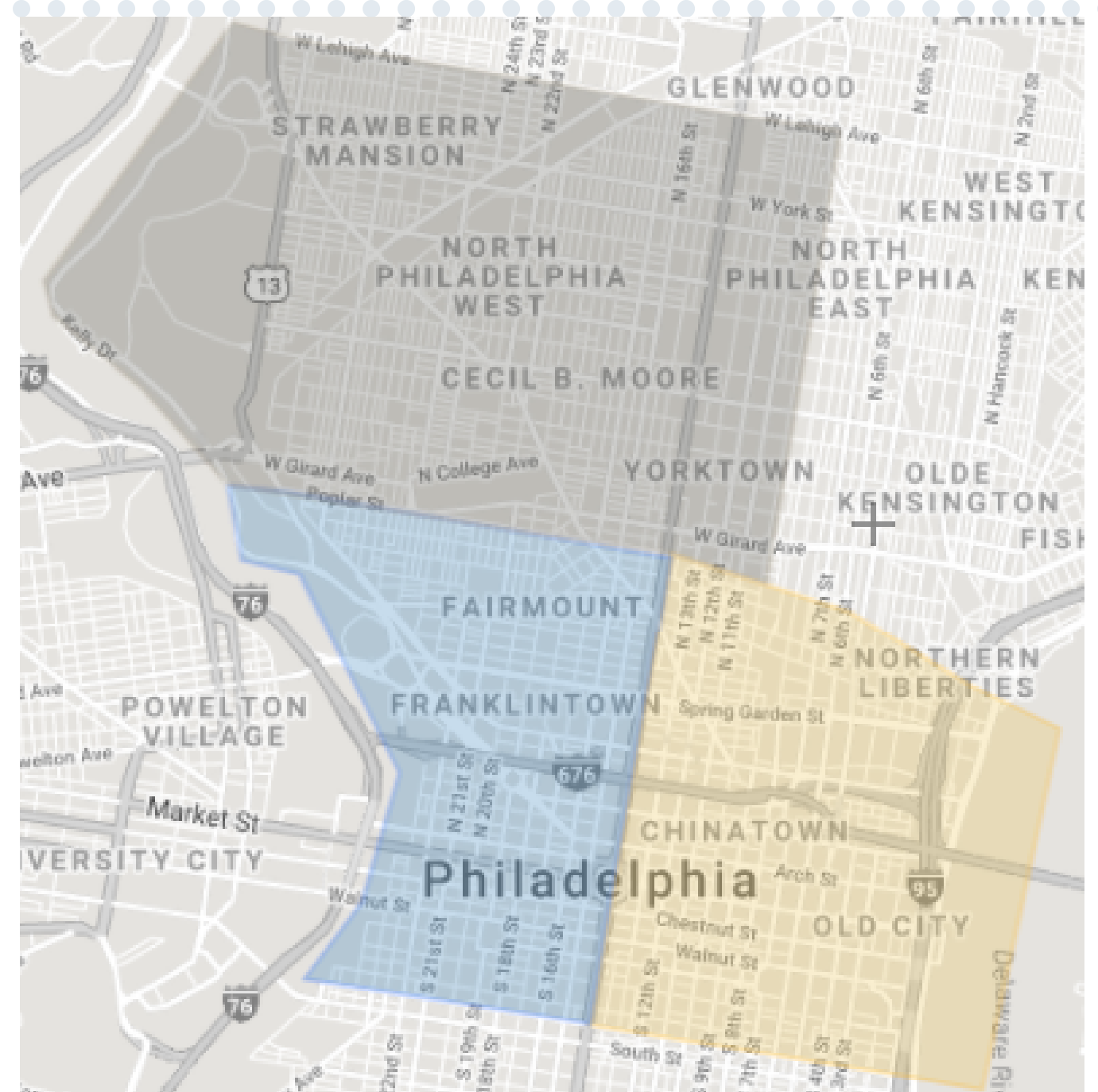
Police District Six runs East of Broad Street, South of Poplar Street, North of Lombard Street, and West of the Delaware River

District Nine

Police District Nine runs East of the Schuylkill, South of Poplar Street, North of Lombard Street, and West of Broad Street

District Twenty-Two

Police District Twenty-two runs East of the Schuylkill, South of Lehigh Ave, North of Poplar Street, and West of Tenth Street



Summary

During the first quarter of our 2023/2024 fiscal year, Central Division Victim Service's advocates worked with a total of **213 individuals!** Of that number, 137 are completely new clients as of this quarter with the remaining 76 being continuing clients from the previous quarters.

Servicing these individuals ranges from activities such as: providing agency-related information and/or referring them to another victim service agency or a better-suited organization that can address non-crime-related needs, assistance in applying for the Pennsylvania victim's compensation assistance program (VCAP), court and other criminal justice-related accompaniment, assistance writing victim impact statements, relocation advocacy and assistance, emotional support, and assistance with signing up for the state offender notification system amongst other case-by-case aid. We work for survivors of crime, not the criminal justice system which means we are able to advocate for our clients in non-traditional ways if asked

Assisting clients with filing a claim with filing VCAP claims is one of CDVS's biggest program activities. The VCAP program is able to compensate eligible claimants with crime-related costs. Staff members filed a total of **19 VCAP claims** this quarter. 23 were filed during the first quarter last year so our team is a few behind however, crime trends shift each year and our organizational goal is not to fill out VCAP claims just to keep our numbers high. We follow the lead of what our clients need and want us to do on their behalf.

VCAP AWARD breakdown

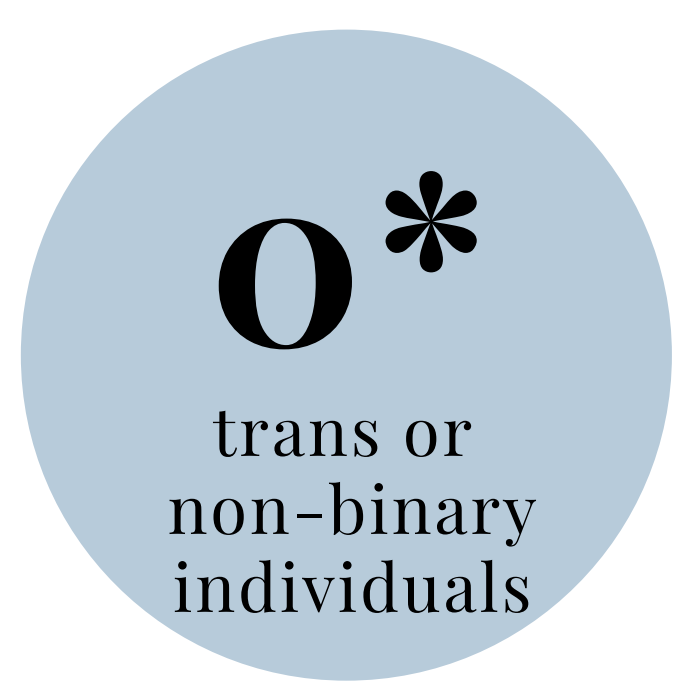
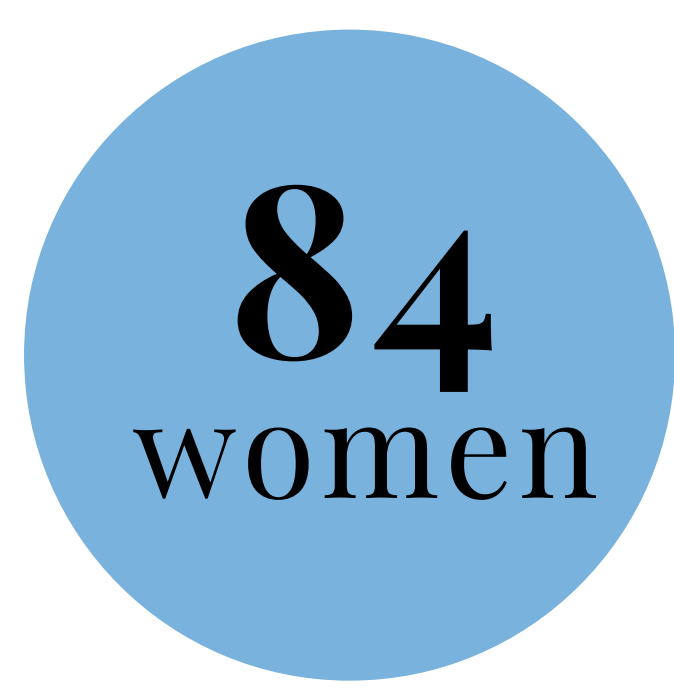
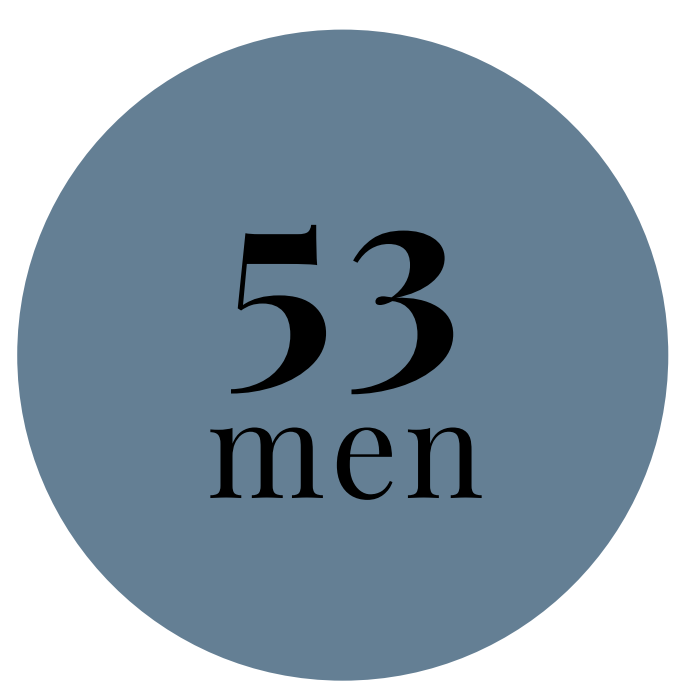
A total of **\$38,590.56** was awarded to our clients during this first quarter! The table below explores the breakdown of the different award categories our clients have received:

Type of Benefit	Amount Released
Counseling-Adult Victim	\$345.00
Counseling-Relative of Victim	\$2,223.75
D-LOE-Clmt-Trauma	\$1,398.04
Doctor	\$890.50
Funeral Flowers	\$355.00
Funeral Home/Cemetery	\$10,883.55
Hospital	\$400.00
LOE-HC-Care for Victim	\$4,004.43
LOE-Vctm-Physical Disability	\$14,060.97
Memorial Meal	\$1,529.46
Memorial Monument	\$1,388.00
Relocation-Rental Housing	\$1,000.00
Transportation/Meals	\$111.86

Over one-third, or **\$14,060.97**, of the dollars awarded to our clients this quarter went to survivors of crime who lost earnings due to being temporarily or permanently made disabled as a result of their victimization. This loss of earnings payout was able to supplement the income these clients missed out on due to being unable to work post-victimization. A little under another one-third of the total amount released, or **\$10,883.55**, of the dollars awarded to our clients this fiscal year went to support funeral costs the families of homicide victims had to pay out.

The Victim's Compensation program is an important facet of the work our advocates perform at CDVS. It is our goal to further spread awareness of the program so that more survivors can be reimbursed for crime-related-costs they should not bear the financial brunt for.

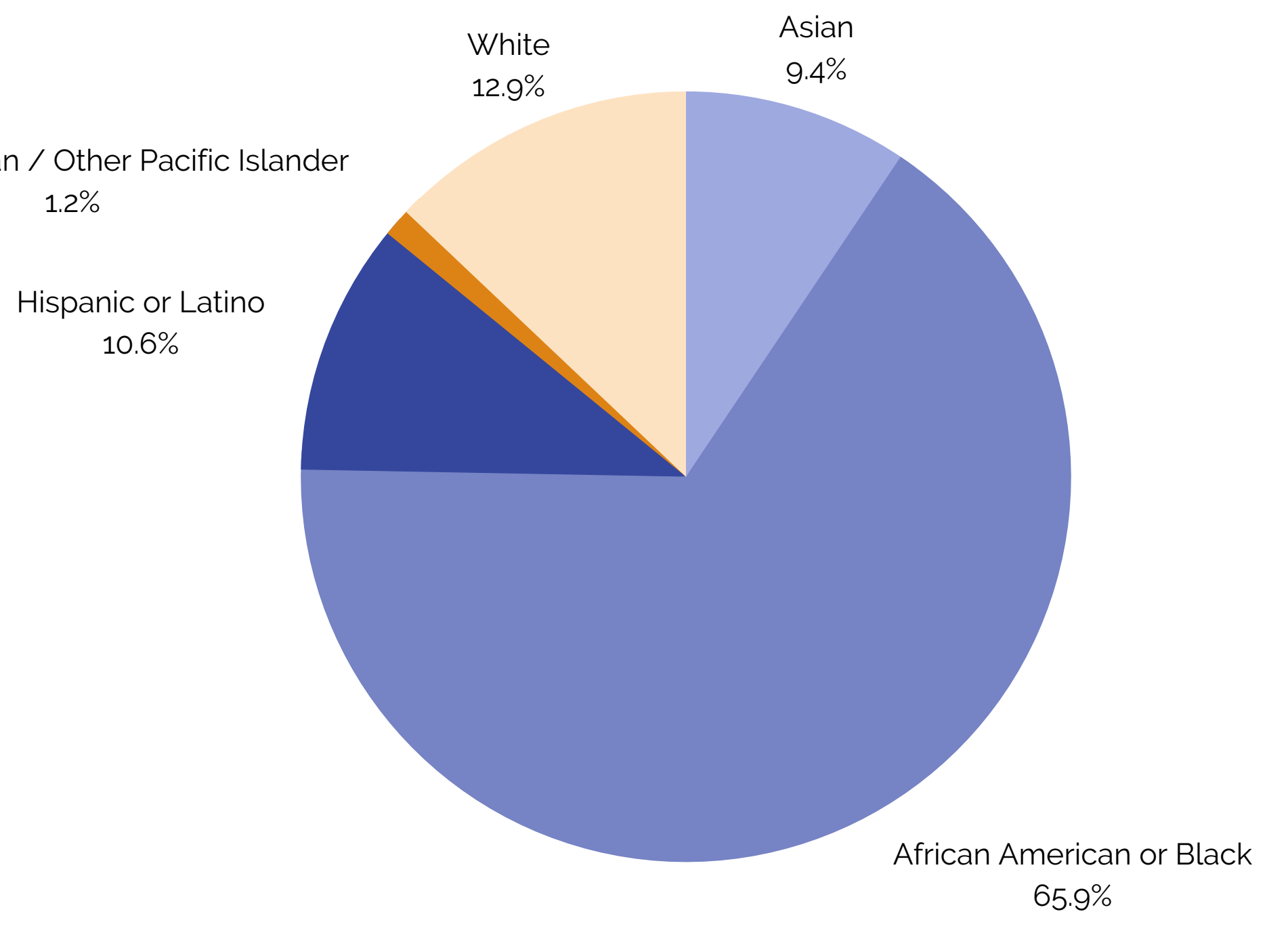
New client demographics



61% of the **new** clients Central Division Victim Services served this quarter were women. During the FY2022-2023, 60% of our clients were women, so this number is not alarming. This is a trend we have seen across the last three fiscal years when we started to incorporate this demographic into our reports. A majority, or 64%, of our clients reported being within the 25 to 59 age range. One-third, or 47, of our clients did not report their race(s). The most common reported race of the other two-thirds that did report such is African American/Black.

These statistics are **not** to conclude that more women, individuals between the ages of 25-59, or Black individuals are victimized in our service area than their counterparts. Rather, it may implicate which demographics are more likely to seek out services following a victimization. These numbers may also be able to highlight barriers in reaching different communities in our service area.

AGE	# of clients
0-12	3
13-17	0
18-24	29
25-59	88
60 and older	17
Not reported	0



*A drawback of the ETO enterprise is that it does not specify if an individual is a transgender man or woman. Furthermore, it does not give any further options beyond man, woman, or transgender which erases genderfluid, non-binary, and other gender identities. Because it is self-reported data coming from information our clients feel comfortable sharing, the number of transgender clients may not mirror reality. This quarter, 0 might not be an accurate picture of how many trans individuals we worked with.

TYPES OF VICTIMIZATION SERVED

Primary Type of Victimization	
Adult Physical Assault	108
Adult Sexual Assault	2
Burglary	6
Child Abuse or Neglect	7
Child Sexual Abuse / Neglect	2
Domestic Violence	14
DUI	3
Identiy Theft	1
Other Vehicular Crime	4
Robbery	15
Stalking/Harassment	7
Survivors of Homicide Victims	30
Teen Dating Violence	1
Other Terroristic Threats	1
Other Theft	8